Concept Cellular International, Inc

113 Parkway Drive Boerne, TX 78006
Office (888) 466-9199 Fax (830) 249-8499 Web: www.cciwholesale.com

R A # _____

ATTN: Warranty/Repair Dept.
Phone: (830) 249-8999 x22
E-mail: warranty@cciwholesale.com

Company Name _____ Phone (____)_____
Address _____ Fax (____)_____
City _____ State _____ Zip _____
Name of Contact _____ ***E-mail*** __

Model #	**ESN/IMEI**	**Customer Complaint (*Details*)**	**For CCI Technician Use Only**
Your Customer's Info			

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A completed RA form with a RA # must accompany all warranty claims. To obtain your RA number -- fill out this form and e-mail / fax to Concept Cellular International, Inc. CCI reserves the right to refuse products based on our warranty return criteria. All phones will be verified in CCI's system for warranty determination. Removal of CCI warranty labels or physical / liquid damage will VOID all warranties. RA numbers MUST be written on the outside of your package. RA numbers will be void if not shipped within five (5) business days from the date of issue. All shipping to CCI is the responsibility of the customer.